

[www.amrihospitals.in](http://www.amrihospitals.in)



**Nurturing  
Good Health  
For Over  
Two Decades**





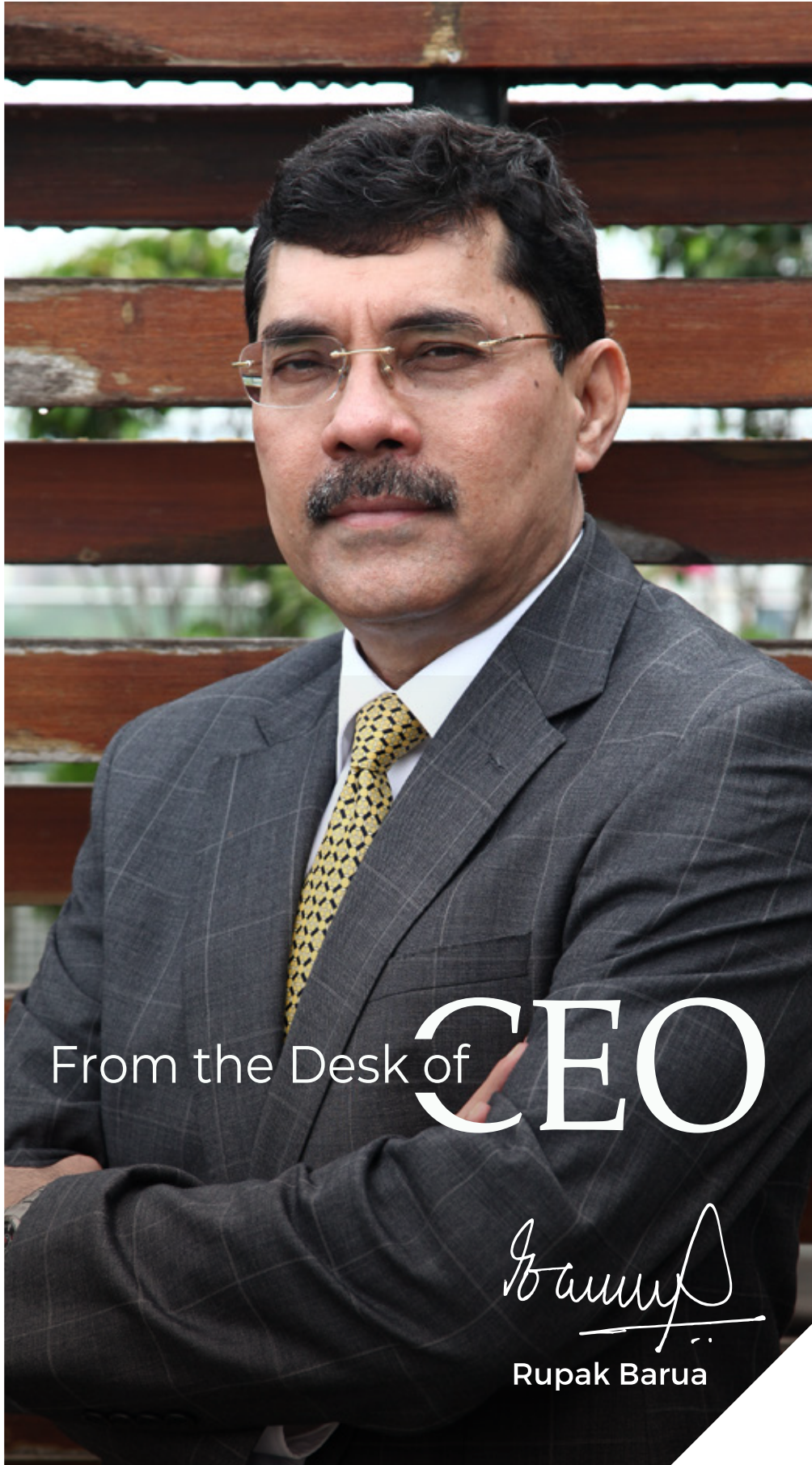
# About AMRI Hospitals

AMRI Hospitals Limited is a leading private healthcare service provider in Eastern India.

It is one of the fastest-growing healthcare organizations with three super-speciality hospitals at prominent locations, including Dhakuria, Mukundapur and Salt Lake and an avant-garde daycare centre at Southern Avenue in Kolkata, multi-speciality healthcare unit in Bhubaneswar, Odisha.







From the Desk of **CEO**

*Rupak*

Rupak Barua

I take this opportunity to welcome you to the AMRI family. We are one of Eastern India's leading private healthcare networks, with three hospitals in Kolkata, one at Bhubaneswar, and a state-of-the-art day care centre at South Kolkata, offering world class treatment and exemplary clinical outcome, backed by latest technologies, acclaimed physicians, and international standard facilities.

As you are all aware, life as we knew it has changed since March 2020 due to the global COVID-19 pandemic. Like everybody else around the world, we faced some difficulties adapting to the altered circumstances but we learnt quickly and soon found our feet.

Within a few weeks of the pandemic hitting India, we acclimatised ourselves to the rules of "new normal" by making relevant adjustments to our SOPs, making necessary alterations to our physical infrastructure, and modifying our protocols. I am proud to let you know that AMRI continued with its success in offering the same clinical excellence that has been counted as our hallmark even before the pandemic.

While we became the first private hospital in Eastern India to treat COVID-19 patients, we dedicated four of our seven towers, set up several satellite centres, and converted India's largest football stadium into a large field hospital to offer the best of our services.

As we look back at the last 25 years of our existence, we are happy to count the millions of people who have walked out of doors with a smile on their faces. I am happy to add that despite challenges, we are steadfast in our journey of affecting significant changes to the healthcare sector, and we are continuing on a path of stable growth and infusion of new vigour into AMRI Hospitals.

Stay healthy! Stay safe!

Rupak Barua





# AMRI Hospitals Dhakuria

## BEST DESTINATION FOR TOTAL MULTIDISCIPLINARY CARE

Dhakuria Unit is strategically located in the heart of South Kolkata. It is extremely easy to approach from any part of the city.

AMRI Dhakuria with 184 beds stands apart for its multi-disciplinary team of experienced and internationally acclaimed doctors, state of the art equipment and caring staff, which excels in providing prompt high end treatment. Emergency trauma management and Critical Care facility is one of its scores.



# THE CENTRES OF EXCELLENCE



## Cardiac Sciences

- + Renowned team of Cardiologists and Cardiothoracic surgeons are available 24x7 for high-risk Cardiac Emergency



## Respiratory Medicine

- + Highly experienced, globally trained Pulmonologists and state-of-the art facilities for any kind of chest problem



## Oncology & Radiation Therapy

- + Eastern India's most renowned Surgical Oncologists, Medical Oncologists & Radiation Oncologists



## Neuro Sciences

- + Highly experienced neurologists, neuro surgeons, neuro anaesthsists, specially trained nurses ensure 24x7 excellent neuro trauma management.





## Orthopaedics & Joint Replacement

- + Offers the most advanced Orthopaedics & Joint Replacements services in Eastern region
- + Renowned Orthopaedics & Replacement Surgeons backed by advanced Physiotherapy Department
- + Laminar Air Flow supported zero infection dedicated OTs for successful Joint Replacement
- + Solutions for a wide range of Orthopaedic problems
- + Special clinics for Geriatric Orthopaedics and Paediatric deformity correction



## Urology & Renal Sciences

- + 100 watt Holmium laser, high end Lithotripsy (ESWL) and Renal Stone Management
- + State-of-the-art Dialysis unit for infant and adults
- + Dedicated & experienced kidney transplant team



## Nuclear Medicine

- + Unique high-end-facilities for diagnosis and treatment of critical diseases like Cancer, Thyroid, Neurological and Dementia
- + 64 Slice PET CT and SPECT CT for accurate assessment and treatment



## Gastro Sciences

- + Team of highly reputed full time Gastroenterologists and skilled support staff
- + High-end diagnostic and treatment procedures
- + Wireless Capsule Endoscopy for patient friendly high accuracy imaging
- + Offers full range of GI Surgeries and Procedures







A photograph of an elderly male patient lying in a hospital bed, looking towards the left. He is wearing a blue hospital gown and has a yellow strap across his chest. An IV drip is visible on a stand to his left. In the background, there is a medical control panel with a screen and buttons. The overall scene is a clinical hospital setting.

# AMRI Hospitals Salt Lake

## A PERFECT BLEND OF EXPERIENCE AND EXPERTISE

Located in the heart of Salt Lake this unit with 208 beds including 18 ICU and 22 CCU beds, is fully equipped to provide state of the art treatment facilities in Critical Care Medicine, Emergency & Trauma Management, Neuro Sciences, Orthopaedics & Joint replacement, Gastro Sciences, Cardiac Sciences and Vascular Surgery. It has Eastern India's first Geriatric Department.

The unit offers full range of high-end diagnostic facilities like 1.5 Tesla MRI with TIM technology, GEM technology based 128 Slice Dual Energy high Accuracy patient friendly CT Scan and NABL accredited laboratories.



# THE CENTRES OF EXCELLENCE



## Cardiology, Cardiothoracic & Vascular Surgery

- + Renowned Interventional Cardiologists, Cardiac Surgeons, Cardiac Anaesthetists, and experienced nursing and technical team
- + Most advanced Flat Panel Cath Lab
- + Unparalleled in a wide range of Cardiothoracic and Vascular Surgeries
- + Largest Cardiac ITU with 18 beds
- + High success rate



## Orthopaedics & Joint Replacement

- + Offers the most advanced Orthopaedics & Joint Replacements services in Eastern region
- + Renowned Orthopaedics & Replacement Surgeons backed by advanced Physiotherapy Department
- + Laminar Air Flow supported zero infection dedicated OTs for successful Joint Replacement
- + Solutions for a wide range of Orthopaedic problems
- + Special clinics for Geriatric Orthopaedics and Paediatric deformity correction





## Critical Care

- + One of the best Critical Care Facility in the city
- + 30 bed unit with state-of-the-art Monitoring Facility, CRRT, Dialysis, 24x7 Radiology
- + Experienced intensivists, resident doctors and nurses to offer prompt, high-end treatment options



## Gastro Sciences

- + Team of highly reputed full time Gastroenterologists and skilled support staff
- + High-end diagnostic and treatment procedures
- + Wireless Capsule Endoscopy for patient friendly high accuracy imaging
- + Offers full range of GI Surgeries and Procedures





# AMRI Hospitals Mukundapur

## EASTERN INDIA'S FIRST BOUTIQUE HOSPITAL

AMRI Mukundapur with 170 beds is a super specialty healthcare facility with centres of excellence for women and children. Internationally reputed full time consultants, experienced and compassionate nursing team, skilled technicians and above all prompt and helpful patient service team make it stand apart.

Located at the heart of Southland in Kolkata surrounded by land marks like Metro Cash & Carry, it is easy to reach and easy to transit by EM Bypass which touches the hospital premises.



# THE CENTRES OF EXCELLENCE



## Neuro Sciences & Stroke Management

- + Round the clock critical neuro care for adults and children.
- + Navigation guided precision neuro surgery.
- + 24x7 dedicated Stroke Care unit with internationally trained Stroke specialists.
- + Multi disciplinary neuro rehab programmes to optimize recovery process.
- + High end Neuro diagnostic facilities only in eastern India like 1.5 Tesla Ambient MRI with 70 cm bore gantry for patient comfort and Dual energy 128 Slice CT Scan ensuring 60% less radiation and superb image.



## Bone Marrow Transplant

- + The latest technology based international standard treatment solutions for all Haematological Disorders



## Cardiac Sciences

- + 24x7 Cardiac Emergency Team
- + Adult and Paediatric surgeries
- + Vascular and Thoracic surgery



## Interventional Radiology

- + High end interventional radiology for treatment of gastro, uro, vascular and many other complicated diseases.



## Urology & Renal Sciences

- + 100 watt Holmium laser, high end Lithotripsy (ESWL) and Renal Stone Management
- + State-of-the-art Dialysis unit for infant and adults
- + Dedicated & experienced kidney transplant team



## Orthopaedics & Joint Replacement

- + Offers the most advanced Orthopaedics & Joint Replacements services in Eastern region
- + Renowned Orthopaedics & Replacement Surgeons backed by advanced Physiotherapy Department
- + Laminar Air Flow supported zero infection dedicated OTs for successful Joint Replacement
- + Solutions for a wide range of Orthopaedic problems
- + Special clinics for Geriatric Orthopaedics and Paediatric deformity correction



## Gynaecology & Obstetrics

- + Renowned consultants, specialized in dealing with high risk pregnancy.
- + Gynaecological sub specialities – Uro gynaecology, Onco gynaecology etc.



## Paediatrics

- + Level three enabled NICU & most advanced PICU
- + Renowned full time neonatologists, paediatricians, experienced nurses and technicians.
- + Wide range of paediatric sub specialties.



## ENT and Head Neck Surgery

- + High-end facilities for adult and children including Cochlear Implantation
- + Mouth and Throat Cancer Surgery with CO<sub>2</sub> Robotic Laser

## Green OT Certification

- + AMRI Hospitals Mukundapur has received the Green OT Certification.









# AMRI Hospitals Bhubaneswar

## FILLING THE VOID FOR SUPER SPECIALTY TREATMENT IN ODISHA

This largest super specialty hospital in Odisha has come up to fill the void for a highly advanced international standard healthcare facility in the state. This **NABH and NABL** accredited 400 bed hospital offers a wide spectrum of specialized services with a range of high end equipment, nine international standard OTs, a team of renowned and experienced full time doctors. It stands out for its 24x7 emergency and advanced trauma care facilities backed by GPS enabled ambulance fleet and the largest ICU in the state.

Located by the side of Jaydev Vatika, a green belt on Khandagiri bypass road next to Satya Sai Enclave, AMRI Bhubaneswar, spreading over five acres of land, represents images of hope and happiness.



# THE CENTRES OF EXCELLENCE



## Cardiac Sciences

- + Most advanced Flat Panel Cath Lab for Minimally Invasive Cardio Vascular Procedures
- + Offers 4D Echo and TEE, Pacemaker & ACD Combo Device, Coronary and Radial Angioplasty
- + All types of Cardiac surgeries for adults and children



## Emergency & Trauma Management

- + The most advanced and largest Emergency & Trauma Care facility in Odisha with 132 ICU beds, NICU and PICU
- + GPS enabled ACLS and BLS ambulance fleet with retrieval system
- + Round the clock CT, MRI, lab services and blood bank
- + 24x7 dedicated service ensuring no loss of emergency moments
- + MEM Course is conducted here – first time in Odisha



## Neuro Sciences & Stroke Management

- + Odisha's first 128 Slice CT Scan, Spectroscope enabled 1.5 Tesla MRI
- + Renowned Neurologists, Neuro Surgeons, Neuro Anaesthetist and specially trained nursing and support team
- + Dedicated Neuro OT and Neuro ICU



## Orthopaedic & Joint Replacement

- + Most renowned Joint Replacement experts and Orthopaedics
- + Laminar Air Flow supported Zero infection OTs
- + Excellent multi disciplinary support for faster rehabilitation
- + Leading edge expertise for various Orthopaedic problems





## Renal Sciences

- + Advanced Kidney treatment unit with 24x7 Dialysis facility
- + 100 watt Holmium Laser for bloodless prostate surgery
- + High end Lithotripsy (ESWL) for kidney stone – first in Odisha
- + Kidney transplants (with relative donors only)



## Gastro Sciences

- + Team of highly reputed full time Gastroenterologists and skilled support staff
- + High-end diagnostic and treatment procedures
- + Wireless Capsule Endoscopy for patient friendly high accuracy imaging
- + Offers full range of GI Surgeries and Procedures



## Woman & Child Care

- + Dedicated support for High Risk Pregnancy
- + Level 3 enabled NICU and PICU
- + Odisha's first specially designed paediatric ward
- + Renowned doctors and experienced nurses



# Selfless Service Priceless Acknowledgements

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AMRI Hospitals gets recognised for being the healthcare provider Eastern India trusts.



## Awards & Accolades



AMRI Hospitals is the only private healthcare service provider from Eastern India to have found place in the prestigious The Newsweek's Global Hospitals Ranking Survey in 2020 and 2021, conducted by international survey major, Statista



AMRI Hospitals ranked 2nd among private hospitals in East zone under the category 'Best Tertiary Care Hospitals in India' in The Week-AC Nielsen Survey for four consecutive years – 2017, 2018, 2019, and 2020



AMRI Hospitals Dhakuria, Mukundapur, and Bhubaneswar have been accredited by the National Accreditation Board for Hospitals & Healthcare Providers (NABH), which sets an exhaustive healthcare standard for hospitals and healthcare providers, consisting of stringent 600-plus elements from both patient-centred standards and organisation-centred standards a hospital needs to get the recognition



AMRI Hospitals Mukundapur and Bhubaneswar received Green OT certification from global testing leader, Bureau Veritas, for using eco-friendly anaesthetics, which do not contribute to global warming, make our OTs safe and conducive to the environment, using green measures



AMRI Hospitals Bhubaneswar received the Energy Conservation Award from Odisha government for three consecutive years – 2016, 2017, and 2018.



AMRI Hospitals, Bhubaneswar received a 'Four-Star' rating and the Odisha State Energy Conservation Award in 2016 from the Odisha Government



AMRI Bhubaneswar received the award for 'Best Multispecialty Hospital in Odisha' at the Prime Time 5th Global Healthcare Excellence Awards, 2017



AMRI Hospitals Dhakuria, Salt Lake, and Bhubaneswar have been accredited by the National Accreditation Board for Testing & Calibration Laboratories (NABL), an autonomous body under the Government of India's Department of Science & Technology, making AMRI's labs at par with accredited laboratory around the world



AMRI Hospitals Salt Lake ranked 1st in Bio-Medical Waste Management, 2nd in Operational Excellence & Time Management, and 2nd in Patient Services, in a 2010 survey conducted by the Quality Circle Forum of India



AMRI Hospitals, Mukundapur received a '3-Star' rating from the Union Ministry of Power for 'Excellence in Energy Conservation'



AMRI Hospitals Bhubaneswar ranked 2nd in the All India Lifestyle Hospital & Clinic Ranking Survey, 2017 in various specialties, under Times of India's Optima Media Solutions initiative



AMRI Hospital Mukundapur and Salt Lake are accredited by NABH for compliance with its nursing standards







## Technology First

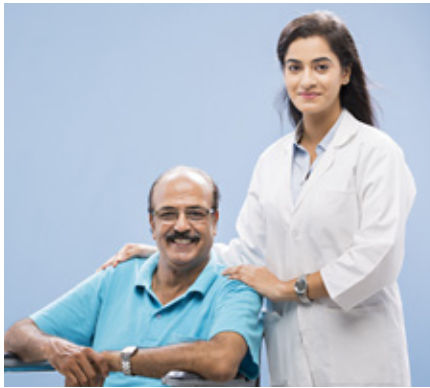
ECMO (Extra corporeal membrane oxygenation), PET CT & SPECT CT, O-ARM, Radiotherapy with IMRT, IGRT & V-MAT, Nano Pacemaker & Leadless Pacemaker, Bone Marrow Transplant, Laser Surgery, Flatron Cath Lab, MRI with Wider Gantry, Paediatric Uro Dynamics.

## Features Notable

Kidney transplantation (similar facilities for other organs coming soon), Arthroscopic Surgeries, and Dedicated OT for Joint Replacements, Uro-Oncology, Paediatric Cardiology & Nephrology, Paediatric & Neonatal ICU, NABH accredited Blood Bank, with provisions for components band and apheresis, including single donor platelets apheresis, plasmapheresis, Green OT with eco-friendly anaesthetic compounds to reduce carbon footprint



## Achievements in Clinical Excellence



A 53-year-old male COVID-19 patient from Tollygunge in South Kolkata became the first person in India to win the battle against Corona virus after being on ventilator for 38 days at AMRI Hospital, Dhakuria. He got admitted on 29th March, 2020, with high fever and breathing distress, and since 30th March, 2020 he was on ventilator for 38 days, till 2nd May, after which he was on partial ventilator till his discharge on 8th May.

In June 2020, AMRI Hospitals created another national record by discharging a 24-year-old woman COVID patient, who survived after being on ECMO support for more than 12 days. A resident of Kalighat in South Kolkata, she had several co-morbidities, including severe obesity, her weight being around 104 Kg. She got admitted on May 17 with high fever and severe breathing distress, triggered by COVID-19. After being for some time on ventilation, she was put on ECMO support and she was sent back to her elated family



In July 2021, a 52-year-old woman, who came in with existing cancer of the uterus, was detected to have cancerous growths in two other parts of her body, the lungs and rectum. Admitted to AMRI Hospital, Mukundapur, she was surgically treated for all three cancers and was sent back home in a much better condition. Doctors believe with continuing medication, her cancers could soon be in remission



## Achievements in Clinical Excellence

Clinical excellence at AMRI is also revealed in the case of an 18-year-old girl, who was run over by a bus while she was crossing the street to reach her college at Dumdum. Her lower limbs were completely shattered beyond repair, severely damaging her abdomen, rectal passage, and reproductive organs. In a series of painstaking surgeries over a period of 18 months, surgeons at AMRI Hospital, Salt Lake, reconstructed her damaged areas, besides recreating her rectal sphincter and the whole excretory system, in a one-of-its-kind operation



In another rare surgery, doctors at AMRI Hospital, Bhubaneswar, replaced the knee of a 93-year-old man, who has been among the oldest in the country to undergo a surgery successfully, and return to normal life. Generally considered to have a higher risk of mortality among patients of such seniority, due to post-operative complications and longer hospital stay following total knee arthroplasty, doctors at AMRI achieved this miracle due to latest surgical techniques, geriatric anaesthesia, and painless nerve blockers, along with nominal blood loss, and marginal tissue injuries

## Our Core

At our core is the pledge to lead the way in medical excellence and healthcare using innovation and state-of-the-art technologies. Moreover, we at AMRI Hospitals work hard towards improving patient care, patient experience and satisfaction, and value.

We continuously streamline our clinical protocols to ensure standardization of processes.

## Our Vision

We look forward to becoming the best healthcare facility and the best workplace while saving lives and delivering happiness.

Be cherished as the best place to come for care and the best place to work.



## Our Mission

- To offer best-in-class and affordable healthcare services while ensuring the holistic (physical, mental, spiritual, and social) well-being of our patients, as well as the community.
- To offer seamless preventive care.
- To improve the quality of life while understanding the needs of our patients and patrons.
- To create a sustainable and flourishing work environment that will allow everyone to give their best while adhering to the values of teamwork, accountability, respect, and integrity,
- To create a national model of healthcare.
- To indulge in educational and research activities associated with health-care to redefine the solutions according to various healthcare challenges.
- To provide healthcare services while maintaining accountability in a responsible manner that contributes to the physical, psychological, social, and spiritual well-being of the patients and community, which we serve.
- To participate in the creation of healthier lives within the community while conforming to the requirements of our patients and customers round the clock and constantly measuring and striving to improve the outcomes of our care and service.
- To create and sustain a work environment in which all participants are empowered and committed to continual quality improvements while confirming the values of participation, acknowledgment, accountability, teamwork, integrity, and respect.
- Create the national model of care through the relentless pursuit of unparalleled quality & value to the entire satisfaction of patients, customers, and staff.
- To carry on educational and research activities related to the provision of care to the sick and injured or related to the promotion of health and continually rethink, reshape and redefine solutions to healthcare challenges.



# Our Values

## **TRANSFORMATIONAL LEADERSHIP**

We commit to lead with creativity, imagination, passion, and courage. We lead by supporting and mentoring others, and above all, by demonstrating a strong ethic of service.

## **DIVERSITY**

We value differences among people. We believe that these cultural, social, professional, and organizational differences add value to our decisions and direction as an organization

## **CUSTOMER-DRIVEN CONTINUOUS IMPROVEMENT**

We continuously strive to improve processes and services to meet and exceed the expectations of internal and external customers.

## **INTEGRITY**

We act in harmony with our values with honesty and respect for others at all times.

## **TEAMWORK**

We work together by sharing knowledge, talents, and skills to achieve common goals. We promote a collaborative, win-win culture and recognize and celebrate the achievement of members, teams, and staff.

## **PROFESSIONAL DEVELOPMENT**

We value the enhancement of professionals in healthcare quality through education, certification, research, and advocacy.





### **AMRI Hospitals Dhakuria**

P-4 & 5, C.I.T Scheme-LXXII, Block A  
Gariahat Road, Kolkata 700029  
24X7 Emergency: 6626 0000

### **AMRI Hospitals Salt Lake**

JC-16 & 17, KB-24, Salt Lake City  
Kolkata 700 098  
24X7 Emergency: 6450 0000

### **AMRI Hospitals Mukundapur**

Off E.M Bypass, Behind Metro Cash n Carry  
Kolkata 700 099  
24X7 Emergency: 6606 1000

### **AMRI Hospitals Bhubaneswar**

Plot No.1, Beside Satya Sai Enclave  
Khandagiri, Bhubaneswar 751030  
24X7 Emergency: 0674-6666600

**24x7 Helpline 6680 0000**

